S RENTAL SOFTWARE

THE OVERALL SOLUTION SPECIALIST FOR SPORTS EQUIPMENT RENTALS



SPORTS-RENTAL.COM

NUMBER 1
RENTAL SOFTWARE IN USE FOR MORE THAN 15 YEARS



SIR RENTAL

IS USED AT THOUSANDS OF WORKSTATIONS ALL AROUND THE WORLD. THE SATISFACTION OF OUR CUSTOMERS SPEAKS FOR ITSELF.

WELCOME TO S|R RENTAL



S|R RENTAL software is the overall solution specialist for sports equipment rentals. The basic software includes everything that a rental business needs, from article and customer management, reservations, rentals and sales processes and collecting money to detailed statistics and analyses. Optional modules along with interfaces to other products expand the scope of the service for more comprehensive requirements.

S|R RENTAL STANDS OUT DUE TO

- Simple handling
- Well thought out detailed solutions
- High flexibility to adapt to the realities of the shop

"They truly took us from the dark ages into the light."

Neil Jackson, General Manager, Resorts of the Canadian Rockies, Canada

"They truly took us from the dark ages into the light."

Neil Jackson, General Manager, Resorts of the Canadian Rockies, Canada

support we've been getting from SPORTS RENTAL «

Trevor Payton, CFO Favre Sports Group, France

15 YEARS
mehrials
15 Jahre

No.1

"With SPORTS RENTAL, we have the perfect tool. Better overview, faster service and therefore very satisfied customers."

Heinz Egger, Mondo Sport, Switzerland

"It has never run so well!"

Jürg Pesko, Pesko Sport AG, Switzerland

"Absolutely rocking. Sports Rental has changed our customer turnover time from 45 minutes average to 15."

Kylie Daws, Extreme Surf&Ski, Australia

»SPORTS RENTA have guessed the that superbly fits Also, we're imprethe perfect supports.

"TIP TOP! OUR NEW SEASONAL STAFF LEARNS HOW TO USE SPORTS RENTAL OUICKLY."

Martin Seewer, Glacier Sport, Switzerland

"Sports Rental offers many possibilities and a very stable branch network."

Martin Jennewein. Sport Jennewein. Austria

»It is very easy and effective to work with. 70 bikes are organized by the software. We wouldn't like to work without Sports Rental.«

Josef Gruttauer, Radl Sepp, Germany

"Thanks to Sports Rental. We can handle thousands of skis

EXAMPLES INTRODUCTION

single workstation solution, a three-user system with two tech benches solution for each sites unique requirements. This offers a simple and and a cash register, in a high volume operation or a shop network with effective workflow with an optimized customer flow. several branches connected online.

S|R RENTAL's particular strength is its high variability. Whether for a Features and options can simply be turned on or off, to provide the best

These illustrative examples from different countries will show solutions of different sized combinations and workflows, realized with the same software. Get an impression of the enormous scope of SIR RENTAL, for small and or large operations. The decisive factor is to have the optimal solution available, when you need it, where you need it and with just a click of the mouse.

Different requirements – the same software: S|R RENTAL.



EXAMPLE SKI REPUBLIC/FRANCE



FIFTY SHOPS WITH A HEAD OFFICE AND CENTRALIZED **EQUIPMENT SERVICES**

Several shop networks are networked via SIR RENTAL database synchronization. The head office controls the flow of material for Rental and Retail. Updates are conducted online via SIR RENTAL Office Control. Ski servicing and repairs are conducted for all shops at a central service point. A particularly high priority is given to theft control and service procedures.



- Networking of shops via S|R RENTAL synchronization and the SIR RENTAL SQL Server
- SIR RETAIL inventory system
- Central procurement and record updating by the head office
- Online credit card payments with the S|R RENTAL credit card
- Central service processing (tuning and repairs) for all rental items
- Inbound and outbound control via the SIR RENTAL service function
- Internet reservation





EXAMPLE

SKI AND SNOWBOARD SCHOOL OSTRACHTAL/ GERMANY















IN BAD OBERDORF, ALLGÄU

Standard processing with customer registration done at the Check-In. Payment made at the end of the process. Optional: depot rental in chip storage, without service.

- Customer registration at the Check-In
- Boot fitting
- Ski/Boards issue at the workbench
- Payment at the cash desk
- Optional depot rental in neighboring chip storage









EXAMPLEHUNTER MOUNTAIN/USA











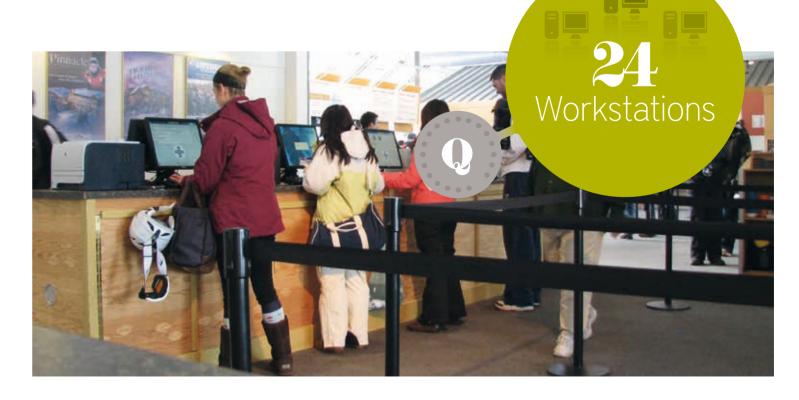


- Customer registration at the Check-In
- Boot issue
- Checkpoint with boot scanning and voucher acceptance
- Automatic Q allocation
- Customer label with expected waiting time is printed
- Rental equipment is prepared by staff after the order has been called from the Q list
- Time of equipment issue is displayed at the Q monitor
- Customer picks up the equipment at the counter

HUNTER MOUNTAIN, NEW YORK

Rapid throughput of short-term rentals, optimized by HEAD BYS, Check-In and Q. The processing was adapted for the high customer throughput.





EXAMPLE MONDO SPORT/SWITZERLAND















Rentals and sales are done on two levels with payment at central cash desks. Ski rental and tuning with personal service. Rental equipment is issued after boot fitting. The rental is paid directly at the tech bench or at one of the central cash desks.

- Combination S|R RENTAL and S|R RETAIL
- Central cash desks
- Boot fitting
- Rental equipment is issued at the tech bench
- Payment at the tech bench or at the cash desk

RABBIT SPORTS IN HINTERGLEMM

Standard processing: Customer registration at the Check-In, Payment at the end of the process. Optional: Rental to groups, depot rental in storage with service. Direct-link to binding tester.

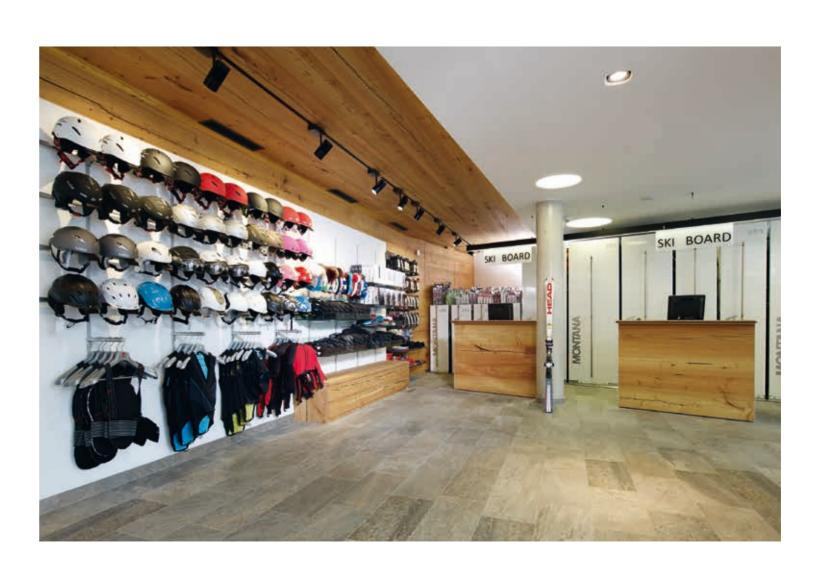
- Customer registration at Check-In
- Boot fitting
- Rental equipment is issued at the tech bench
- Payment at the cash desk
- Storage with service























EXAMPLE ARAMÓN/SPAIN

EXAMPLE BIKEHOUSE/SWITZERLAND







ARAMÓN IN VALDELINARES

Valdelinares is part of the Aramón shop network. Network by data base ■ Rental contract is printed out synchronization. Rental processing starts with payment at the cash desk. High customer throughput.

- Rental equipment is selected and paid at the cash desk
- Rental equipment is issued at the tech bench

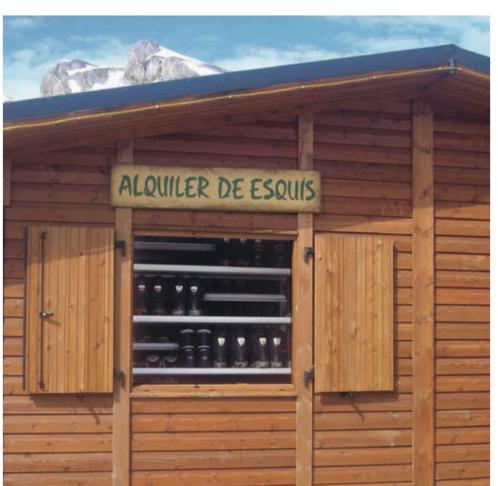




BIKEHOUSE IN BALSTHAL

One workstation for retail and office. Priority is bicycle sales and service. BikeHouse is representative of many shops with low inventory and few workstations.

The advantage: If necessary, all options including the cash are provided on the same workstation.











CUSTOMER REGISTRATION

CHECK-IN-TERMINALS SIR INET ONLINE CHECK-IN



CHECK-IN-TERMINAL

The Check-In-Terminal optimizes customer flow significantly. Take advantage of the extensive configuration options to customize the monitor to your needs. For Check-In-Terminal, you can use low cost standard PC hardware. The S|R RENTAL partners offer terminal hardware that is specially designed for rental.

SIR INET ONLINE CHECK-IN

Also customers, who register via their mobile with smart Check-In will enter the system equally as fast and automatic and without further processing.





A wealth of setting options allows customizing the Check-In-process in a way that accurately reflects the rental procedure of your choice. Brief list of some of the available functions:

- Specify any input boxes you need
- Specify boxes as mandatory
- Optionally: touch keyboard or navigation element or entirely without keyboard/navigation
- Webcam, signature pad
- Text of contract, marketing text
- Boot size input box
- Activity
- Repeat customers: look-up function
- Group handling procedure
- Multi-lingual function with different language options

CUSTOMER REGISTRATION

SHORT PROCESSING TIME



SIMPLE CREATION OF FAMILIES AND TRAVEL GROUPS

and large groups can be dealt with effectively with the group management system in SIR RENTAL. Groups can be put together and ness of your stocks and whether or not everything has been paid for. broken up again. The main customer can pay for the whole group or

Whether it is families, school groups or entire travel groups. Small individual group members can pay for themselves. Whatever the case, you always have an immediate overview of the group, the complete-









EASY HANDLING WELL THOUGHT OUT DETAILED SOLUTIONS

RENTAL EASY AND SAFE





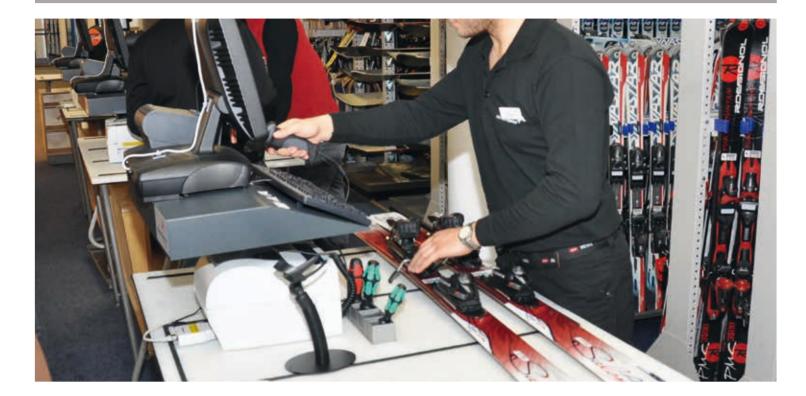
activated without mistakes or lost time searching for clients with the keyboard.

Thanks to easy handling of the program, issues and returns can be dealt Exchanges are activated with just one scan, without a customer search with confidently by inexperienced temporary staff without computer or keyboard entry. You can also exchange between various price literacy. For example, exchanges: With only one scan the exchange is groups and within packages, of course with updated price calculation. If necessary, corrections can be made for each transaction.



^{*} Optionally by credit card, customer card, ID card scanner, phone search, Check-In-Terminal

SKI RENTALIDEAL PROCESSING



SIR RENTAL SKI MODULE

The S|R RENTAL Ski module is designed to meet specific requirements of ski rental business. It is seamlessly integrated into the rental

FUNCTIONS AND FEATURES

- Din-setting release value
- DIN setting according to ISO 8061, ISO 11088, ISO 8061 Tibia
- Each customer's setting data is stored in his chronicle. Subsequent print out in case of damage.
- ISO 13993 Pre Season In Season Test Assistance

software. In combination with the standard rental functions and procedures it guarantees a perfect handling of all aspects of ski and snow-board rental.

- Binding position of rental bindings is displayed
- Customers boot data can be entered
- Current rental bindings via S|R RENTAL Online service
- Optimal pole length is displayed
- Snowboard function
- Direct link to binding tester





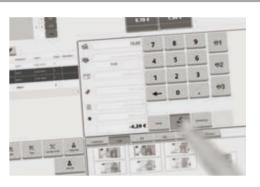




CASH REGISTER

PAYMENT WITH ALL PAYMENT OPTIONS - SAFE AND FAST







CASH REGISTER

The cash register function of S|R RENTAL is designed for quick entries. Payment in advance or when the goods are returned, a partial payment with a voucher or by various payment methods. What's more: If the payment process is different from the standard process, payment can be entered flexibly if necessary.

The cashier can decide whether to take payment for reservations, rentals or sales separately or together, with a variety of payment methods or as a partial amount. And at any point in time you can see at a glance whether or not the customer or group has paid for everything.

CREDIT CARD PAYMENTS

The S|R RENTAL credit card processing module allows the direct settlement of credit card payments.

CASH REGISTER COMPONENTS

Cash register display, printer and drawer. S|R RENTAL directly links up the standard cash register components.

PRINT-OUTS

As part of the payment process the receipt can be printed out quickly and smoothly. You can choose between a variety of printer forms and printing options. Furthermore, printing delivery notes, customer labels, rental labels and service labels is also integrated into the process. All standard Windows printers or special till receipt and label printers can be used.

FUNCTIONS

- Possibility of mixed payment: advance payment, partial payment, payment when returnin
- Cash
- Foreign currency with conversion table
- Voucher
- Enhanced Voucher
- Credit card
- Credit card
- Payment on account
- Separate payment of reservation, rental, return, sale
- Rounding amounts
- Second currency is displayed
- Partial payments with different means of payment

ORGANIZATION









PERFECT ADJUSTMENT FOR A MAXIMUM OF AUTOMATION AND ACCURACY

The goal is the same for all rental businesses: to serve the customer quickly, easily, efficiently and, above all, profitably. That's why it's important for the software to fit the rental business, and not the other way around.

You can start straight away with the basic setting of the program. Your experienced SIR RENTAL sales partner would be happy to advise you in adapting your software and deciding on the best possible course of

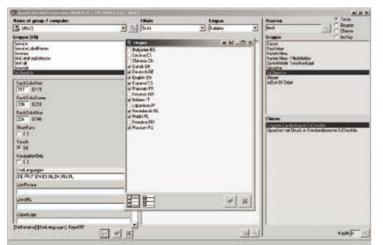
CUSTOMIZE - SIR RENTAL PROGRAM SETTINGS MADE EASY

The Customize module gives you a convenient tool for setting the relevant functions in the S|R RENTAL family. A comprehensive search function takes you quickly to the required setting options. Suitable explanations are available, helping you understand the wide variety of functions and enabling you to use them correctly.

THE PRINT DESIGNER

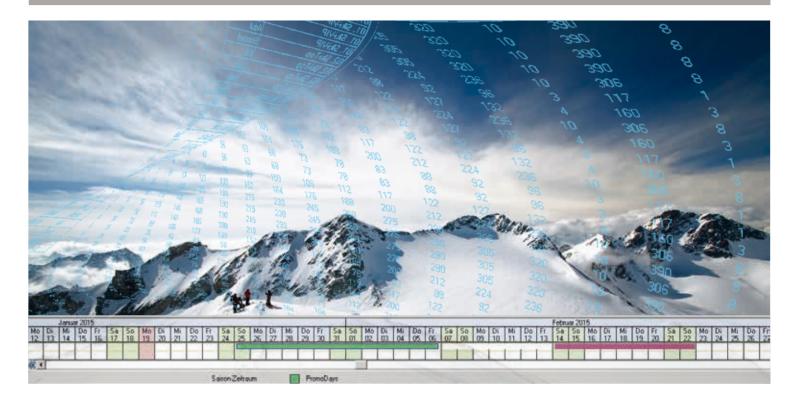
The Print Designer gives you free reign in designing your form, with numerous customization choices to suit your individual business needs.

Its functionality provides many opportunities, even for complex requirements. Try without risk: from SIR RENTAL supplied designs are preserved and available in any case. With a click, you can revert to the original.





ORGANIZATION DYNAMIC PRICE MATRIX ARTICLE ADMINISTRATION



DYNAMIC PRICE MATRIX

The Dynamic Price Matrix allows you to specify prices in advance for Article administration gives you freedom in combining your stocks. special offer prices. Pricing takes place on the basis of the currently snowboards in winter, sell accessories or service. valid price matrix. If a rental period cuts across several price zones, then they can be calculated on a pro-rata basis and broken down in a way that can easily be followed by the customer.

ARTICLE ADMINISTRATION

any period of time. High- and low price periods, weekend prices and Whether you rent out rollerblades or bikes in summer and skis and









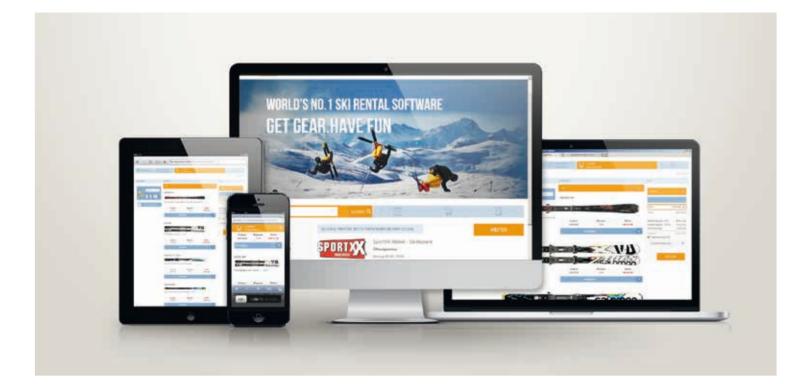








ORGANIZATION RESERVATION



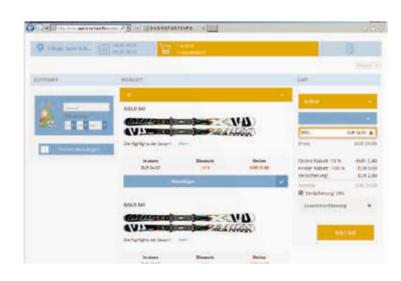
RESERVATION

From the start the reservation is a core part of SIR RENTAL. Reserve price groups, models or individual articles up to two years in advance, taking into account availability check during service periods.

INTERNET RESERVATIONS

The optional internet reservation combines the online world and the local reservation. The interface to the internet reservation allows connecting to already existing websites, or alternatively the import of self-programmed websites or the data import from selected partner websites.





ORGANIZATION CONTROL



WITH SIR RENTAL YOU KEEP AN EYE ON YOUR DAILY BUSINESS

At the push of a button all important daily data is displayed. Reservations, overdue, rentals, current warehouse stocks or the discount list - all information is available at any time.



EXAMPLES

- From the customer's payment journal you can see exactly how and when the customer paid.
- The exchange list keeps record of which article was exchanged for
- In addition via the staff key you can trace who was responsible.
- The article information shows exact status information on the article including the customer who rented the article last.

SECURITY

Taking customer photographs or IDs: depending on requirements up to two independent cameras workstation.

EMPLOYEE MANAGEMENT

Employee management defines the rights of the individual employees. Some functions of the program or scanners can be connected per are only available to authorized persons, depending on ability and responsibilities.

PERSONAL KEY

Employees log in and log out of the system, depending on the case at hand. If you don't want to type in or scan the login keys you can use a hardware key. Insert - login. Remove - logout.

SERVICE FOR MATERIAL

The special service function for customer material ensures that repairs and service are dealt with in a manner suited to the case at hand. Services can be sold to customers and are listed separately in the summary. Special service labels make the handling of the materials in the workshop much easier.









REPORTING

PERFECT ANALYSIS WITH THE SIR REPORTER

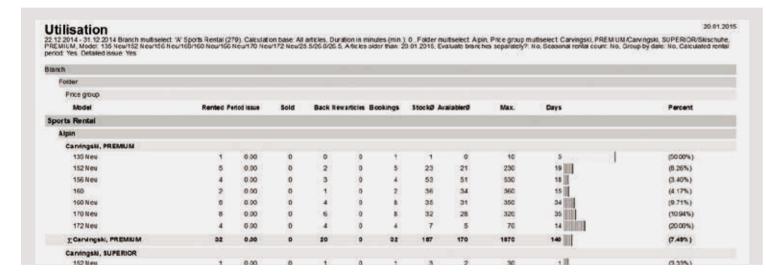
DECISION SUPPORT

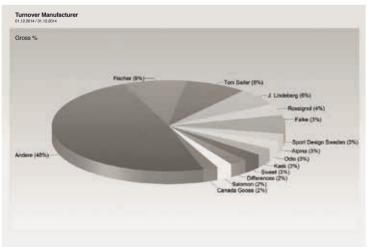
Correct analysis of the fiscal year determines future success. With SIR RENTAL evaluation functions you have decision support.

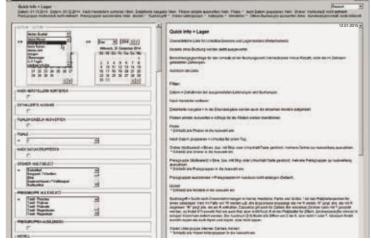
THE REPORTER

The Reporter is the evaluation tool that provides the information in the appropriate way. Each report has various filter options. This enables the information to be tailored to the individual or current needs.

The individual reports compiled in this way can be stored in so-called presets. The next time the information is required, it can be compiled again by simply clicking.



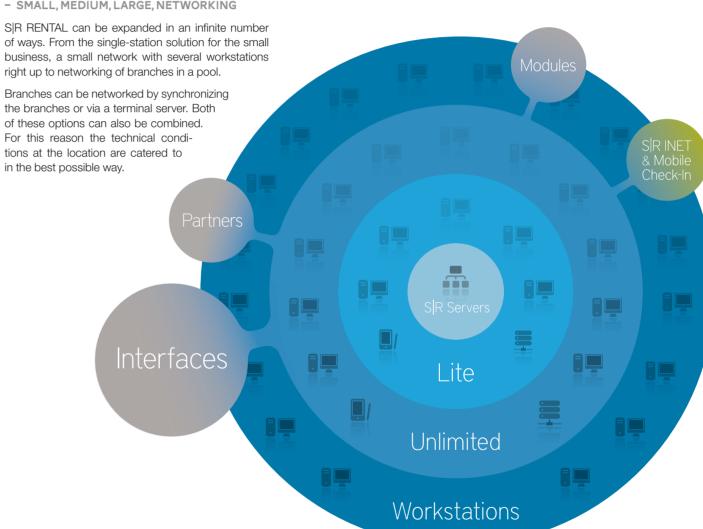




ORGANIZATION SCALABLE SOLUTIONS NEW SERVER GENERATION

S|R SOLUTIONS

- SMALL, MEDIUM, LARGE, NETWORKING



THE NEW GENERATION OF SIR RENTAL SOL SERVER

SIR RENTALs concept was successful from the very start, because its core functionality solves the complexity of rental business. In combination with an easy to use interface it is a powerful tool to the user disposal.

The new SR-SQL Server generation has this S|R RENTAL successful For the user this means a high degree of safety and resistance. With sity of functions is therefore ideally prepared to meet the rapidly changing to date at any time. technical requirements.

concept lifted smoothly to the next level. The proven core with its divernew features and a continuous development, SIR RENTAL users are up

SR RENTAL KEY FEATURES

HANDLING

- Optional input devices: scanner, mouse, keyboard, touch screen, terminal, handheld
- Particularly easy handling by controlling the daily routine functions using optional barcode scanner and SPORTSRENTAL barcode panels.
- Short key functions for programmable keyboards
- Optional article identification: standard barcodes, chip system (chip inside partner), manufacturer's barcode system, any labeling possible.

FAMILIES, GROUP MANAGEMENT

- Easy and flexible handling of families and groups
- Individual or group settling. The customer can either pay individually or the main customer pays for the whole group.
- Assigning and summarizing, separation is possible at any time, even subsequently.
- List of rental and sale articles at the main customers with sub-customer information.
- Fast switching between main and sub-customers
- Mandatory boxes

CUSTOMER PHOTO/PASSPORT READER

- At each workstation, two USB cams can be connected for customer photo and/or passport/driving license.
- Customer photos can be stored as thumbnail and in high resolution.
- Optional ID-/Passport reader with OCR data import directly from the ID card /driving license.
- Extensive search functions for customers and articles, serial number management

EXCHANGE

- Exchange easily with three scans only: exchange/return article/issue article
- Exchange also manually with keyboard or mouse
- Exchange articles within a set with compiling a new set
- Exchange list with comprehensible exchange sequences. Print option of the exchange sequence

CASH DESK

- Possibility of mixed payment: advance payment, part payment, payment when returning. Always current calculation
- Means of payment: Cash, Foreign currency with conversion table, Voucher, Enhanced Voucher, Credit card, Payment on account
- Separate payment of reservation, rental, return, sale
- Rounding amounts
- Second currency is displayed
- Partial payments with different means of payment
- Credit card payment with online processing

PRICES/PRICING

- Price matrix
- Dynamic price matrix (seasonal, special offer, sales campaign)
- Percentage discount or fixed price
- Percentage insurance or fixed price
- Fixed price
- Hourly rental, Half day rental, Daily rental, Seasonal rental
- Standard price group, Special price group, Age price group
- Sets (packages)
- Possibility of adjusting the calculation according to different price group and/or group
- Combine individual rentals to total rental (combine rental periods)

VALUE ADDED TAX

- Optional pricing basis gross/net
- Ontional senarate tax rates for rental and sale

CASH JOURNAL EVALUATION

- Daily iournal
- Journal for any period
- Coin list
- Journal separately for cash register
- Voucher amounts
- Separate listing Service
- Separate listing Rental, Sale, Service
- Separate listing Cash, Credit cards, KeyValue, Voucher amounts, Credit card companies
- Listing revenues optional per customer, price groups, models per day or any period
- VAT identification separately for rental, sale

ENHANCED VOUCHER FUNCTIONS

- Assign rental to voucher
- Print out voucher bookings without price
- Enter voucher number
- Internal invoicing based on operator-defined prices
- Show extra charge in case of different rental period or different rental price group

HOTELS. REFERRED BY, TOUR OPERATOR

- Assignment option to Hotel, Referred by, Tour operator
- Calculation of discount and commission individually adjustable
- Hotel with room number (with search function)

EMPLOYEE ADMINISTRATION

- Employee identification
- Switch language per employee (10 languages)
- Access authorization optional via Login or Login plus password
- Access authorization optional via coded hardware key
- Access authorization per employee

■ The access to different areas depends on the employees' authorization. The authorization to carry out certain functions as delete, change, discount, is individually adjustable.

SALE

- Sale sales articles
- Sale rental articles
- Sale with number of pieces
- Sale universal articles with optional additional text
- Sale articles out of different inventory system
- Optional inventory system SIR RETAIL fully integrated (also refer to: SIR RENTAL pro-

"WEAR AND TEAR" CALCULATION

- Registration of the use of the article with 'wear and tear' calculation
- Retail prices are suggested using selected 'wear and tear' criteria

MASTER DATA MANAGEMENT

- Extensive master data management for articles, customers, hotels, agents, tour operators, suppliers
- Service period on/off
- Automatic conversion of rental into reservation
- Bonus system
- Theft report
- Multilingual (10 languages)

EVALUATIONS

- Statistics, reports, evaluations
- Booking reports, sales and cash reports, 'wear and tear' and utilization statistics, peak periods, customer statistics
- Graphical analysis, evaluation export into Excel, PDF
- Flexible time periods for certain areas
- Definable presets for individually recurring evaluations and reports of daily operations
- Report Designer

RESERVATION

- Calendar with availability display
- Availability display considers reservation, rental and service periods
- Reservation of price groups, models down to individual articles
- Reservations up to 24 months in advance
- Compilation of the reservation lists for single persons or groups
- Reservations at a glance

INTERNET RESERVATION

- Automatic import of internet reservations
- Import of online reservation for Intersport, Sport 2000
- Free reservation page or Developers Kit

DIN SETTING (RELEASE VALUE)

- DIN setting according to ISO 8061, ISO 11088, ISO 8061 Tibia
- Each customer's setting data is stored in his chronicle. Subsequent printout in case of
- ISO 13993 Pre Season In Season Test Assistance
- Binding position of rental bindings is displayed
- Customers boot data can be entered
- Current rental bindings via S|R RENTAL Online service
- Optimal pole length is displayed
- Snowboard function

SERVICE AND REPAIR FUNCTION FOR CUSTOMERS

- Handling sale of service and repair
- Print option labels for service and repair
- Separate evaluation by service criterion
- Track service/repair spent per rental article

SERVICE AND REPAIR FUNCTION FOR INVENTORY ARTICLES

- 99 optional repair and service types
- Evaluation of service per item/service/total
- Automatic release in case of rental
- Transport function for article transport between sites.
- Control of transports

PRINT OPTIONS

- Receipt printing options
- Various print out formats on Windows standard printers
- POS printer
- Label printing for customers, article and service labels.
- Delivery note/confirmation print out
- Reprinting of receipts
- Optional receipt print out in five languages (selectable before print out)
- Copy print out on second printer
- Fiscale print out ■ Print Designer

- POS PERIPHERALS
- Interface standard POS components, such as cash drawer, cash display, credit card processing, personal key, etc.

INTERFACES

- Binding tester
- Inventory system
- Ski school software
- Interface ELVIA insurance
- Import of internet reservations Intersport AT/CH/International, Sport 2000
- SkiData OPOS Ticket sale
- RFID Chip Locker systems
- Scale

AUTOMATED UPDATES

- Always current service and feature updates via automatic internet update function
- Central updates for all branches

HANDHELD (MOBILE)

SIR RENTAL CHECK-IN-TERMINAL

SIR RENTAL O

- NETWORKING
- Networking of different branches Optionally as a safe synchronization or via central terminal server

Queue management customer display/Customer guidance system

OFFICE CONTROL

POOLMANAGER

SIR SOFTWARE PRODUCT FAMILY

- All products in the SIR SOFTWARE family are available both separately and in combination as a single application:
- S|R RETAIL Inventory system
- S|R DEPOT Management of depot areas, lockers, storage. Available as a single version (standalone) or fully integrated in SIR RENTAL.
- S|R TICKET Ticket sales via S|R RENTAL Ticket system

LIST OF KEY FEATURES, OPTIONS, MODULES AND SIR RENTAL PRODUCTS. FRRORS AND OMISSIONS EXCEPTED

SIR RENTAL IS A REGISTERED TRADEMARK OF SCHELLHAAS + RAUH GBR.

WE WOULD LIKE TO SAY THANK YOU TO OUR CLIENTS AND PARTNERS FOR THE PROVIDED PICTURES.

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SIR SOFTWARES SPORTS RENTAL IS USED IN 26 COUNTRIES OF THE WORLD

AUSTRALIA = AUSTRIA = BELGIUM = CANADA = CHINA = CROATIA = CZECH REPUBLIC = CYPRUS = FRANCE GERMANY = HUNGARY = ICELAND = ITALY = JAPAN = LATVIA = LEBANON = LIECHTENSTEIN = NETHERLANDS NEW ZEALAND = NORWAY = POLAND = ROMANIA = SLOVAK REPUBLIC = SPAIN = SWITZERLAND = USA



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